

Appendix G — Other Products and Services Provided by DAU

The University's mission is to provide practitioner training and services to enable the acquisition, technology, and logistics community to make smart business decisions and deliver timely and affordable capabilities to the warfighter. Accordingly, DAU offers other valuable products and services in addition to classroom and online training. Some of these services follow:

PERFORMANCE SUPPORT

DAU's seasoned faculty, who possess extensive program experience, education, and training, offer the DoD Acquisition, Technology, and Logistics (AT&L) community assistance in planning, organizing, staffing, controlling, and leading their organizations.

DAU offers performance support in the functional areas of Program Management, Contract Management, Systems Engineering, Funds Management, Logistics Management, Earned Value, Manufacturing Management, Software Management, and Test and Evaluation. Performance support includes consulting, coaching, mentoring, facilitation, and team collaboration support. Dispute resolution, strategic planning, analysis, problem solving, targeted training, and information dissemination, through such media as magazines, books, guides, and training materials, are also offered.

DAU's performance support offers the right people the right products and services at the right time.

For more information, visit the Performance Support Services Web page at http://www.dau.mil/pss_main.asp.



APPLIED RESEARCH

The fundamental purpose of DAU's research program is to improve the DoD acquisition process and its management through research and analysis of defense acquisition policy issues from an academic perspective. These issues include policy, education, management, leadership, and functional areas within the DoD AT&L community.

High quality research projects, of value to DoD and the entire AT&L workforce, are provided by faculty members who join in cooperative ventures with other acquisition practitioners from the Government, universities, functional organizations, and private industry partnerships.

The DAU Research Fellows Program consists of selected participants from within the Services and DAU faculty who develop new and innovative concepts for systems acquisition. This program enhances DAU's research capability and supports professional development for military and civilian personnel in the AT&L workforce.

The research topic chosen by the Fellows for Fiscal Year 2003 is "Lean Enterprise." Supported by instruction from both Harvard and MIT, the Fellows will investigate various aspects of a "lean enterprise" and prepare a research document that will provide insight and guidance for future activities within DoD.

For more information about the research program at DAU, visit our Web site at http://www.dau.mil/research_main.asp or contact Dr. Beryl Harman, DAU, Director of Research, at beryl.harman@dau.mil.





MANAGEMENT DELIBERATION CENTER

The Management Deliberation Center (MDC) is a state-of-the-art facility designed to support team collaboration and synergy and to efficiently get the best possible business product. The facility provides a variety of technologically advanced tools for team decision making and deliberation of complex program management issues.

The MDC contains modular workstations that can be configured to meet any group facilitation need. Networked computers are unobtrusively incorporated into the modular workstations and are ready for immediate use when appropriate. Additional features of the MDC include multimedia capabilities, dual rear-screen video projection, audio and video recording capabilities, video teleconferencing, and many roll-away writing boards.

Trained group deliberation software facilitators help groups deal with complex issues and with the selection of appropriate facilitation tools and software systems from the wide variety available in the MDC. The MDC is ideal for team document reviews, corporate/strategic planning sessions, and meetings requiring team decision making and consensus building.

More information on the MDC is available on the Web at <http://mdc.dau.mil>.



DOD DESKBOOK

In March 2002, the Under Secretary of Defense (Acquisition, Technology and Logistics) (USD(AT&L)) authorized DAU to facilitate the transformation of the legacy Deskbook to a new AT&L Knowledge Sharing System – a new generation Deskbook that will provide a more robust and capable tool for the DoD AT&L workforce.

By January 2003 a new DoD AT&L Knowledge Sharing System will bring together, under one portal, the best resources and experts available from the Office of the Secretary of Defense, the Services, and agencies. These workforce members will be linked by desktops, laptops, and digital assistants to share experiences, good ideas, success stories, and lessons learned.

The system will take advantage of the power of information sharing and networking and introduce new knowledge management systems with online collaboration tools. It will bring together emerging online communities of practice and other “golden sources” of knowledge resident in various digital repositories. These improvements in knowledge management and communications promise to significantly improve how we do business.

The legacy Deskbook will remain online until further notice but will not be updated. New or updated documents will be housed in a transition Web site until the new Deskbook 2002 is online for mandatory policy documents.

For more details, visit the Deskbook Transition Information Center at <http://deskbooktransition.dau.mil>.



COMMUNITIES OF PRACTICE

Communities of Practice (CoPs) are established by and for people who have a common interest in a topic or domain and who share ideas, information, and lessons learned. They learn together; evolve the knowledge of the domain; and create and manage the tools, techniques, and the process of the domain. CoPs are a vital method of providing context information and process knowledge contained within organizations to gain or improve productivity, creativity, teaming, collaboration, practical use of lessons learned, and corporate knowledge.

The Program Management (PM) CoP portal and focus communities are helping the program manager, the program management team, and their industry partners perform their jobs more effectively through knowledge sharing. The PM CoP is available anywhere, anytime, and is populated with links to Internet materials, lessons learned, questions, best practices, and yellow pages. It also offers chat capabilities, knowledge capture and retrieval, collaboration, solution development, new idea generation, and online mentoring to DoD AT&L workforce personnel.

Other CoPs funded for development in Fiscal Year 2003 include Earned Value Management, Software Acquisition Management, and International Management.

Visit the PM CoP Web site at <http://www.pmcop.dau.mil>.



CONTINUOUS LEARNING CENTER

In December 1998, the USD(AT&L) issued a policy for the continuing education professional development of the Department's civilian and military AT&L professionals. This policy is currently being updated. The intent is to help acquisition personnel stay current in the rapidly evolving work environment while furthering their long-term professional development.

To assist the DoD AT&L workforce in meeting the requirements of this continuous learning policy, DAU launched an updated, improved Continuous Learning Center (CLC) to facilitate continuous learning and enable easy access to courses and learning modules. The CLC provides a single portal for easy access to a multitude of continuous learning opportunities, performance support, and information.

New features include the ability to browse learning modules, access conference listings, and use library resources without a log-in. New learning modules and more collaborative functions for registered users are available as well.

The CLC is designed around a metaphor of a campus map that links to buildings housing functions that are typically found on a campus. Visit the CLC Web site at <http://clc.dau.mil>.



PUBLICATIONS

The DAU Press offers a wide range of publications to the AT&L community. DAU students and Government employees can obtain a free single copy from the DAU Publications Distribution Center in Bldg. 231, Room 9, at the DAU Capital/Northeast Region. (Enter through the door facing the student parking lot.) A written request on Government letterhead is preferred for these free Government single copies. Please send requests to DAU, ATTN: PDC, 9820 Belvoir Road, Suite 3, Fort Belvoir, VA 22060-5565. Call (703) 805-2743 or fax requests to (703) 805-3726.

Anyone requesting multiple copies of these publications (including Government employees and private contractors) must order them through the Government Printing Office (GPO) or arrange payment through the DAU Press using a Government transfer of funds or check to the U.S. Treasury.



To subscribe to the *Program Manager* magazine or *Acquisition Review Quarterly* journal, go to <http://www.dau.mil/pubs/pubs-main.asp>. Home addresses are preferred.

Orders and Prices – If you do not qualify for a free single copy from the DAU Press or if you need multiple copies, you have several options. You can buy copies directly from DAU at the address above using an inter-Agency MIPR or by writing a check to the U.S. Treasury, reimbursable to DAU. Other options follow:

GPO Orders – You may order DAU and DSMC publications from the Government Printing Office (reference the title and GPO stock number) by sending a check in the appropriate amount or by providing a VISA or Master Card number and expiration date to: Superintendent of Documents, P.O. Box 371954, Pittsburgh, PA 15250-7954. You may order using a credit card by calling (202) 512-1800 from 8 a.m. to 4 p.m. eastern time. Orders may also be faxed 24 hours a day to (202) 512-2250, or visit their Web site (http://www.access.gpo.gov/su_docs/index.html).

DTIC and NTIS Orders – The Defense Technical Information Center (DTIC) provides copies to the

Government, and the National Technical Information Service (NTIS) provides copies to private industry. Paper or microfiche versions can be requested from NTIS. Many out-of-print DSMC publications are available only from these organizations. Information on ordering documents from DTIC and NTIS follows:

DTIC Registration – Who is eligible? Any employee of a DoD organization, DoD contractor or potential DoD contractor; any employee of a U.S. Federal Government agency or U.S. Federal Government contractor; and any university or college funded by DoD or a U.S. Federal Government agency for research throughout the U.S. are eligible.

If you are not eligible, view citations to unclassified/unlimited technical reports included in DTIC's collection since late December 1974 through DTIC's Public STINET service. Place orders through the NTIS.

All eligible registrants may request a DTIC Registration Packet by contacting DTIC Registration as indicated below:

- **DoD or Military Service Organizations** – Register by telephone or e-mail. If access to classified information is needed, complete DD Form 1540 (*Registration for Scientific and Technical Information Services*) and obtain the necessary signatures.
- **Non-DoD U.S. Government Agencies** – Register by telephone or e-mail. If access to unclassified/limited or classified information is desired, complete DD Form 1540 (*Registration for Scientific and Technical Information Services*) and obtain the necessary signatures.
- **DoD or U.S. Government Contractors** – Contact DTIC's Registration Branch to request the complete registration kit. Contractors must complete DD Form 1540 (*Registration for Scientific and Technical Information Services*) and obtain the necessary signatures. For export-controlled information, the contractor must complete Form 2345 (*Militarily Critical Technical Data Agreement*) in addition to Form 1540.
- **DoD Potential Contractors** – Register with only one agency or program to acquire DTIC services.

The mailing address for DTIC Registration follows: ATTN: DTIC-BC (Registration), Defense Technical Information Center, 8725 John J. Kingman Road, Fort Belvoir, VA 22060-6218. Call (703) 767-8273/DSN 427-8273 or the toll free number, 1-800-CAL-DTIC (225-3842) (menu selection 2 for Registration Product Information). DTIC Registration can also be contacted by fax at (703) 767-9459/DSN 427-9459 or by e-mail at reghelp@dtic.mil.

NTIS Registration – If you are NOT eligible to register with DTIC, you can view citations to many unclassified/unlimited technical reports included in DTIC's Public STINET service. In addition, DTIC's extensive full-text collection is currently available for downloading. For hard copies or an alternative format, order unclassified/unlimited documents from the National Technical Information Service (NTIS),

5285 Port Royal Road, Springfield, VA 22161. You can also call 1-800-553-NTIS (6847) or contact NTIS by e-mail at <http://www.ntis.gov>.

Publications – The following list includes the code “HP” if the document is available on the DAU Home Page (<http://www.dau.mil>).



Periodicals

Acquisition Review Quarterly journal, order free through the DAU Press, (703) 805-3056, HP

DAU Catalogs, order free through the DAU Registrar, 1-888-284-4906, (703) 805-3003, DSN 655-3003, HP

Program Manager magazine, order free through the DAU Press, (703) 805-3056, HP

Current Guidebooks

If there is a GPO code mentioned below, call GPO for current pricing.

Acquisition Guide for Interactive Electronic Technical Manuals (2000), (revised on HP August 2001), GPO 008-020-01482-6, HP

Acquisition Strategy Guide (1999), GPO 008-020-01440-1, HP

Commercial Item Acquisition: Considerations and Lessons Learned (OSD, 2000), GPO 008-020-01485-1

Comparison of the Defense Acquisition Systems of France, Great Britain, Germany and the United States (1999), HP

Comparison of the Defense Acquisition Systems of Australia, Japan, South Korea, Singapore and the United States (2000), HP

DSMC Program Managers Tool Kit (2001), GPO 008-020-01498-2, ISBN 0-16-061787-1, HP

The Falcon and the Mirage: Managing for Combat Effectiveness (2001), HP

The Fourth Estate: The Impact of Mass Communications on Defense Systems Acquisition Decision Making (2002), HP

Glossary of Defense Acquisition Acronyms and Terms (2001) (Tenth Edition), GPO 008-020-01489-3, HP

Incentive Strategies for Defense Acquisitions (OSD, 2001), HP

Indirect Cost Management Guide: Navigating the Sea of Overhead (2001), GPO 008-020-01472-9, HP

Introduction to Defense Acquisition Management (Fifth Edition, 2001), GPO 008-020-01490-7, HP

Performance-Based Service Acquisition in the Department of Defense (OSD, 2001), HP

Program Manager's Tool Kit (2001), HP, GPO 008-020-01510-5

Risk Management Guide (2001), GPO 008-020-01491-5, HP

Scheduling Guide for Program Managers (2000), (updated on HP 2001) (to be revised and in print by late 2001), GPO 008-020-01480-0, HP

Systems Engineering Fundamentals (2001), GPO 008-020-01475-3, HP

Test and Evaluation Management Guide (2001), HP, GPO 008-020-01445-1

Other Current Publications

Acquisition Guide for Interactive Electronic Training Manual (1999), GPO 008-020-01482-6, HP

DAU Road Map for e-Learning and Online Performance Support (2002), HP

Defense Acquisition Management Framework, DSMC Chart #3000R4-2001, GPO 008-020-01492-3, HP

Defense Acquisition University Annual Report, HP

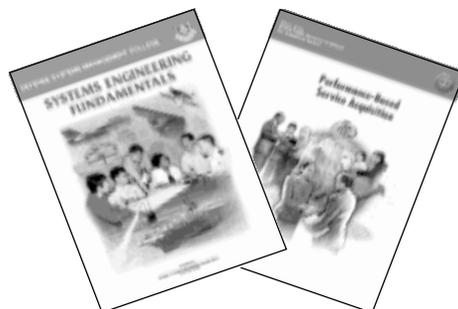
Defense Acquisition University Corporate Plan: Smart Business 20/20, HP

Defense Acquisition University 2003 Catalog (on the HP, Oct 2002) (on paper after Nov 2002; call the DAU Registrar at 1-888-284-4906)

Military Research Fellows Report – From Chaos to Clarity: A Framework for Transforming DoD Business Strategy to Meet the Challenges of the New Millennium (2001), GPO 008-020-01500-8, ISBN 0-16-066434-9, HP

Military Research Fellows Report – Transatlantic Armaments Cooperation (2000), HP

Military Research Fellows Report – Program Management 2000: Know the Way – How Knowledge Management Can Improve DoD Acquisition (1999), GPO 008-020-01479-6, HP



STRATEGIC PARTNERSHIPS

DAU has established several strategic partnerships with other academic institutions, corporate universities, and professional organizations. While each partnership is unique in what it offers, the objective of all partnerships is to provide students with opportunities to maximize their academic accomplishments. In most cases, students may apply credit for DAU courses toward a graduate, undergraduate, or certificate program offered by a strategic partner. Similarly, credit for college classes can be applied toward DAWIA certification (see Appendix D of this catalog) or DoD continuous learning requirements. DAU is working to ensure that opportunities are offered at both the undergraduate and graduate degree levels and in disciplines that are important to DAWIA certification for all career fields. For example, our partnerships with The University of Phoenix and the Florida Institute of

Technology emphasize business-related programs such as Acquisition Management, Financial Management/ Cost Estimating, Contract Management, or Human Resources Management. Our partnership with The Catholic University of America can lead to a Master of Science in Engineering (Engineering Management) or a Certificate of Engineering Management, and the agreement we have with George Mason University focuses on logistics programs.

A list of some of DAU's Strategic Partners and a general idea of the types of agreements we share with them appears on the facing page.

For an updated list of DAU's partners and links to their respective Web sites, visit the DAU Home Page at <http://www.dau.mil>. For more information on DAU Strategic Partnerships, contact Mr. Wayne Glass, Director for Strategic Partnerships, at wayne.glass@dau.mil.





	Master's	Bachelor's	Associate	Certificate
American Graduate University	✓			✓
Eastern Michigan University	✓	✓		✓
ESI Intl., Inc. and George Washington University				✓
Florida Institute of Technology	✓			✓
George Mason University	✓			✓
Georgetown University	✓			✓
Howard University	✓			✓
Mary Washington College	✓			✓
Northern Virginia Community College (NVCC)			✓	✓
Old Dominion University	✓			
Stevens Institute of Technology	✓			✓
Strayer University	✓	✓	✓	
The Catholic University of America	✓			✓
The University of Alabama at Huntsville	✓	✓		✓
University of Alaska at Anchorage	✓	✓		
University of California at Irvine				✓
University of California, Los Angeles (UCLA)				✓
University of Phoenix		✓		
University of Virginia				✓
Wilberforce University		✓		
Central Florida-Joint Academic Co-Lab	Information Sharing and Research			
Johns Hopkins University	Information Sharing and Research			
Massachusetts Institute of Technology (MIT)	Research, Lean Enterprise			
Project Management Institute	Defense Extension, PMBOK Guide			
University of Kentucky	Research, Lean Enterprise			
Wisconsin-Academic Co-Lab	Information Sharing and Research			

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