

DSMC Professor Appointed Senior Examiner for 1998 Malcolm Baldrige National Quality Award

Dr. Mary-jo Hall, a professor in the Managerial Development Department, Defense Systems Management College, located at Fort Belvoir, Va., has been appointed by the Director of the National Institute of Standards and Technology (NIST) to the 1998 Board of Examiners for the Malcolm Baldrige National Quality Award. The award, created by public law in 1987, is the highest level of national recognition for performance excellence that a U.S. company can receive.

As a senior examiner, Hall is responsible for reviewing and evaluating applications submitted for the award. Additionally, she will participate in the consensus and site visit stages of evaluation. The board is comprised of about 300 leading experts selected from industry, professional and trade organizations, healthcare, education organizations, and government. Of the 300, approximately 50 are asked to serve as senior examiners.

Those selected meet the highest standards of qualification and peer recognition. All members of the board must take part in a preparation course based on the Criteria for Performance Excellence, and the scoring and evaluation process.

Awards may be given annually in each of three categories: Manufacturing, Ser-

vice, and Small Business Awards. Awards in all three categories have been presented to 31 companies, including the 1997 award recipients: 3m Dental Products Division, Solectron Corporation, Merrill Lynch Credit Corporation, and Xerox Business Services.

Information about the award program and the application process is available from the following sources:

National Quality Program
A635 Administration Building,
National Institute of Standards & Technology,
Gaithersburg, Md. 20899-0001

Commercial
(301)975-2036

Fax

301/948-3716

Internet: National Quality Program
Web Site

<http://www.quality.nist.gov>

The award program is managed by NIST in close cooperation with the private sector. The American Society for



DR. HARRY HERTZ, DIRECTOR, MALCOLM BALDRIGE NATIONAL QUALITY AWARD PROGRAM, APPOINTS DSMC PROFESSOR, DR. MARY-JO HALL, AS A 1998 MALCOLM BALDRIGE NATIONAL QUALITY AWARD SENIOR EXAMINER, MAY 7, 1998.

Quality (ASQ) in Milwaukee, Wis., administers the program.

WEB INVOICE AND RECEIVING PROCESS

The Defense Finance and Accounting Service (DFAS), in partnership with the DoD Paperless Contracting team, is offering Web interactive paperless invoice and receiving report options

to industry and process partners. For those interested in these options, visit the Electronic Commerce Web site at <http://ecweb.dfas.mil/links.html> on the Internet.