

# DAU PROFESSOR APPOINTED EXAMINER FOR 2001 MALCOLM BALDRIGE NATIONAL QUALITY AWARD

**D**r. Mary-jo Hall, a Defense Acquisition University Professor, at Fort Belvoir Va., has been appointed by the Director of the National Institute of Standards and Technology (NIST) to the 2001 Board of Examiners for the Malcolm Baldrige National Quality Award. The Award, created by public law in 1987, is the highest level of national recognition for performance excellence that a U.S. organization can receive.

As an Examiner, Hall is responsible for reviewing and evaluating applications submitted for the Award. The board is composed of about 400 leading experts selected from industry, professional and trade organizations, education and health care organizations, and government.

Those selected meet the highest standards of qualification and peer recognition. All members of the board must take part in a preparation course based on the Baldrige Criteria for Performance Excellence as well as the scoring and evaluation processes for the Baldrige Award.

Awards may be given annually in each of the five categories: Manufacturing, Service, Small Business, Education, and Health Care. To date, 42 organizations were honored for their achievements, including the following Year 2000 Award recipients: Dana Corporation-Spicer Driveshaft Division; KARLEE Company Inc.; Operation Management International Inc.; and Los Alamos National Bank.

The Award Program is managed by NIST in close cooperation with the private sector. The

American Society for Quality in Milwaukee, Wis., administers the program.

Information about the Baldrige National Quality Program is available at the following address:

## **National Quality Program**

National Institute of Standards and Technology, Administration Building., Room A600, 100 Bureau Drive, Stop 1020, Gaithersburg, Md. 20899-1020

**Commercial:** 301-975-2036

**Fax:** 301-948-3716

**Internet:** <http://www.quality.nist.gov>



Dr. Herry Hertz, Director, Malcolm Baldrige National Quality Award Program, appoints DAU Professor, Dr. Mary-jo Hall, as a 2001 Malcolm Baldrige National Quality Award Examiner, May 25, 2001.

Photo courtesy NIST

Those seeking further information on the Baldrige Award Program can contact Jan Kosko, NIST Public and Business Affairs, 301-975-2767.