

Welcome to the seventh lesson of the DoD Supply Chain Fundamentals module, SCOR Best Practices.

In this lesson you will learn to recognize characteristics of the SCOR model best practices.

You will be given an opportunity to test out of this lesson. If you pass the test question, you can decide to continue, or skip to the next lesson.

Which of the following is a characteristic of SCOR® best practices section?

- A Proven in a limited range of organizations and industries. >
- B Radically different way of organizing processes. >
- C Includes SCOR®, GreenSCOR®, and Risk Management. >
- D Improves the probability of an undesired event taking place. >

Feedback:

The correct answer is "Includes SCOR®, GreenSCOR® and Risk Management."

Does your activity have a requirement for minimizing environmental impact in its business practices? Does your agency seek to mitigate risk? You may be surprised to learn that these practices are included within the SCOR best practices section, and you can improve your organization's environmental footprint and risk mitigation in addition to supply chain operational performance.

This lesson discusses the organization of the SCOR best practices section.

Learning Objective

- Recognize characteristics of SCOR® model best practices.

In the previous lessons, you read about levels of complexity for supply chain management and classifying types of business practices, including best practices. In this lesson, you'll read more about the organization of best practices section in SCOR®.

The SCOR Practices section consists of best practices organized by original objective:

- **SCOR®: Improving overall supply chain operational performance. These best practices focus on the Reliability, Responsiveness, Agility, Cost and/or Asset Management Efficiency performance attributes.**
- **GreenSCOR®: Improving the environmental footprint of the supply chain.**
- **Risk Management: Improving (mitigating) the risks of an undesired event taking place, limiting the impact of such an event and improving the ability to recover from the event.**

Many Best Practices involve technology:

- ERP = Enterprise Resource Planning
- EDI = Electronic Data Interchange
- Barcode / RFID
- Advanced Planning and Optimization

Don't overlook non-technology practices:

- Training Programs (example: cross-training)
- Collaborative Planning (can be done without complex systems)
- Joint Service Agreements
- Supplier Development Programs
- Certification Programs

Best practices are unique ways to do the following with a set of processes:

- configure (Configuration),
- automate (Technology),
- perform (Knowledge)

that result in significantly better results.

Which of the following is a characteristic of SCOR® best practices section?

- A Related to specific process areas that indicate superior job performance. >
- B Improves the overall supply chain operational performance. >
- C Delivers pre-determined results with minimal input of time. >
- D Complements process reference and practice reference components. >

Feedback:

The correct answer is, "Improves the overall supply chain operational performance." The other choices are characteristics of SCOR level one people section.

You have completed the learning portion of the SCOR Best Practices lesson. Next you will be given three attempts to demonstrate mastery of the learning objective.

If you fail all three attempts, you can still progress to the remaining lessons and graduate; however, you are encouraged to restudy the lesson to increase your understanding of the content.

Which of the following is a characteristic of SCOR® best practices section?

- A Introduces standards for managing talent. >
- B Relates to continuous assessment of job performance. >
- C Establishes the priority for an organization. >
- D Decreases the risks of an undesired event taking place. >

Feedback:

The correct answer is, "Decreases the risks of an undesired event taking place." The other choices are characteristics of SCOR level one people section or metrics.

Which of the following is a characteristic of SCOR® best practices section?

- A Composed of well-established practices providing sufficient solutions. >
- B Improves the environmental footprint of the supply chain. >
- C It is the starting point of your improvement project. >
- D Focuses on measuring the metrics applicable to your process. >

Feedback:

The correct answer is, "Improves the environmental footprint of the supply chain." The other choices are characteristics of metrics or "common" practices.

Which of the following is a characteristic of SCOR® best practices section?

- A Manages assets in support of demand satisfaction. >
- B Comprised of procuring, distributing, maintaining, and salvaging supplies. >
- C Expresses a strategy and sets strategic direction. >
- D Includes Training Programs, Collaborative Planning, and technology practices. >

Feedback:

The correct answer is, "Includes Training Programs, Collaborative Planning, and technology practices." The other choices are characteristics of the supply function, metrics, and all supply chains.

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Summary

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In this lesson, you learned about the SCOR best practices section. Best practices are unique ways to configure (Configuration), to automate (Technology), or to perform (Knowledge) processes that result in significantly better results. In the next lesson, you will learn about the People section and standards for managing talent.

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Can you recall from a previous lesson which of the following is a characteristic of a "common" practice?

- [A](#) Not emerging, not outmoded. 
- [B](#) Well-established practices done by default. 
- [C](#) Proven in multiple organizations and industries. 
- [D](#) Demonstrated in a working environment and linked to key metrics. 

Feedback:

The answer is "Well-established practices done by default."

You have completed the content for this lesson.

To continue, select another lesson from the Table of Contents on the left.

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