



DEPARTMENT OF DEFENSE  
DEFENSE ACQUISITION UNIVERSITY  
OFFICE OF THE PRESIDENT  
9820 BELVOIR ROAD  
FORT BELVOIR, VA 22060-5565

OCT 3 2011

MEMORANDUM FOR FEDERAL AGENCY AND INDUSTRY CUSTOMERS

SUBJECT: Defense Acquisition University (DAU) Virtual Campus

Many people working for the civilian agencies or in defense companies take online DAU courses. If you have been unable to access a course you were taking or to enroll in a course, this memorandum explains the circumstances and our plans to restore access.

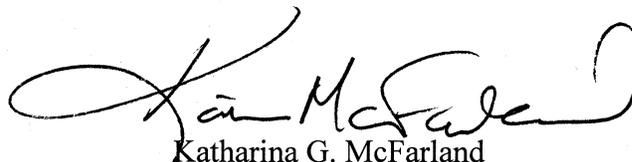
A well-known group of computer hackers gained access to a vendor's system and stole both company information and the source code of the learning management system that DAU uses. While our system itself was not hacked, having source code available publicly made our system potentially vulnerable. We and the United States Cyber Command evaluated the risk level to our system based on the incident that occurred on the vendor's network and made a decision to secure our system.

The intrusion occurred on July 12, 2011, we suspended access to the DAU Virtual Campus the next day and have been restoring service in a secure environment incrementally since then. No information was lost or compromised. Student records and progress information are intact, we are working with the vendor to mitigate future risk by implementing new source code, and we are taking steps to restore full access and functionality

On September 19, 2011, we launched a Department of Defense Common Access Card (CAC) version of the DAU Virtual Campus to allow the Defense Acquisition Workforce to once again enroll and complete courses.

More importantly to you, we are currently working on strengthening username/password authentication encryption and policies to allow non CAC holders back into the system; our target date to complete this phase is October 31, 2011.

We at DAU regret the inconvenience this unprecedented circumstance has caused you. Please rest assured your data is secure, we have your best interests in mind, and we look forward to continuing to provide world class service and training to you.

  
Katharina G. McFarland  
President