

Program Support for Mission Success



D.R. Castellano

*Deputy Director, Systems Engineering
(Assessments & Support)*

*Office of the Under Secretary of Defense for Acquisition, Technology
and Logistics*

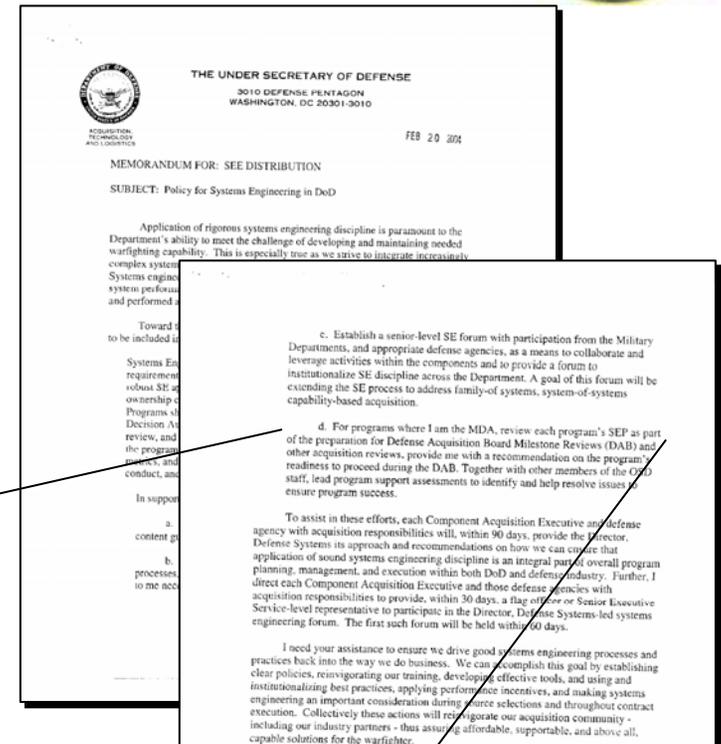
16-17 November 2004



USD(ATL) Imperatives



- “Provide a context within which I can make decisions about individual programs.”
- “Achieve credibility and effectiveness in the acquisition and logistics support processes.”
- “Help drive good systems engineering practices back into the way we do business.”



d. For programs where I am the MDA, review each program's SEP as part of the preparation for Defense Acquisition Board Milestone Reviews (DAB) and other acquisition reviews, provide me with a recommendation on the program's readiness to proceed during the DAB. Together with other members of the OSD staff, lead program support assessments to identify and help resolve issues to ensure program success.



Program Support relating to USD(ATL) Imperatives



Program Support is one of our key enablers to institutionalizing the USD(ATL) imperatives...

- Assist Program Offices and help implement disciplined Systems Engineering practices
- Support and provide oversight of Developmental T&E
- Provide expert advice to help identify and mitigate risks relating to ***cost-schedule-performance*** and achieve program success
- Provide senior leadership with needed information to support the decision making process



Program Executive Offices Program Managers

LESSONS LEARNED **Program Support** **LESSONS LEARNED**

State-of-the Practice





Evolution of SE Program Support

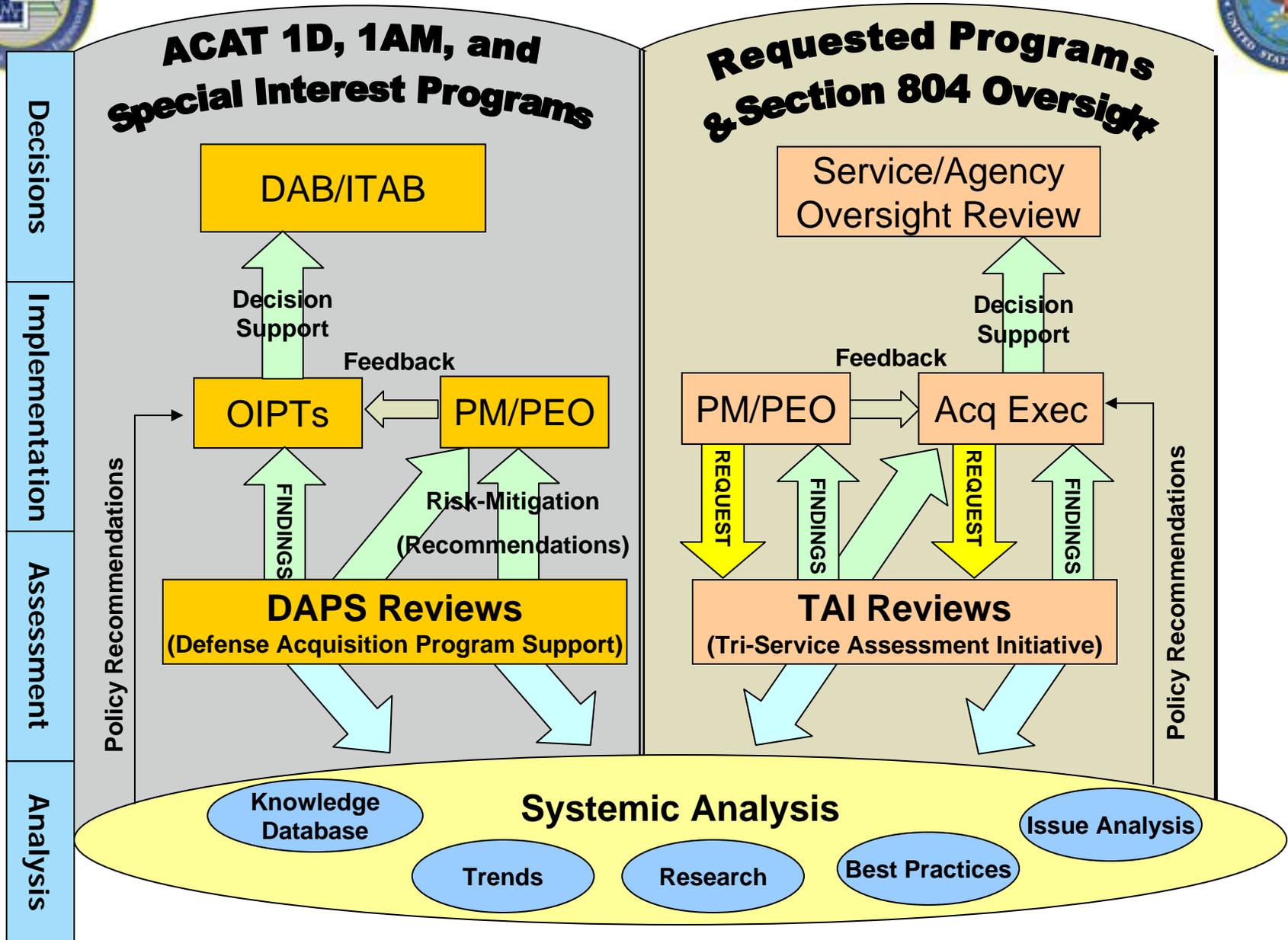
- Early-Mid 1990s: “Blue Book” Reviews
- 1998 - 2003: OSD developed Tri-Service Assessment Initiative (TAI)
 - Provide non-advocate assistance to PMs
 - Fee-for-Service Independent Expert Reviews
 - Initial software focus expanded to full program assessments
 - Successfully conducted 50 + TAI Assessments
- 2003 - 2004: Focus broadened to support OSD oversight reviews and to provide program support
 - Renewed interest in OSD oversight for decision making, re-energizing systems engineering, ensuring program success
 - Developed Defense Acquisition Program Support (DAPS) review process; successfully completed 3 pilot reviews



Status of Current Program Support Methodologies



- DAPS Methodology built upon TAI assessment typology
 - Focus is primarily on ACAT ID and 1AM programs
 - Key assessment areas retained
 - Requirements, Resources, Management, Process, Product, and Environment
 - Assessment areas modified to emphasize systems engineering
 - More detailed criteria and related questions incorporated as guidelines
 - Scope now addresses pre-milestone decision criteria
- TAI will continue to provide Non-Advocate Reviews for PMs
 - TAI technical management has been transitioned to DCMA
 - Defense Systems will remain the TAI sponsor; assessment methodology will use the new DAPS process





Cornerstone for SE Program Support



DAPS “toolkit” is an enabler for...

- Assessments for DAB/ITAB via IIPT/OIPT process
- Non-Advocate Support Assessments (TAI)
- DAES Assessments
- Assessment of Operational Test Readiness (AOTR)
- SE & T&E support to PMs
- SEP and TEMP preparation and staffing for OSD approval
- Used to train Staff

REPEATABLE, TAILORABLE, EXPORTABLE



DAPS v0.9



| | | | | |
|---|---|--|-----------------------------------|----|
| ASSESSMENT METHODOLOGY FOR PRE-MILESTONE C | | | | |
| 1.0 | Mission Capabilities/Requirements Assessment Area | | 4 | |
| ASSESSMENT METHODOLOGY FOR PRE-MILESTONE B | | | | |
| 2.0 | Mission Capabilities/Requirements Assessment Area | | 4 | |
| ASSESSMENT METHODOLOGY FOR PRE-MILESTONE A | | | | |
| 3.0 | 1.0 | Mission Capabilities/Requirements Assessment Area | 4 | |
| | | Sub-Area 1.1 – Operational Requirements | 4 | |
| | 2.0 | Resources Assessment Area | 9 | |
| | 3.0 | Sub-Area 2.1 – Program Planning and Allocation | 9 | |
| | | Sub-Area 2.2 – Personnel | 10 | |
| | | Sub-Area 2.3 – Facilities | 12 | |
| | | Sub-Area 2.4 – Engineering Tools | 13 | |
| 4.0 | 3.0 | Management Assessment Area | 16 | |
| | | Sub-Area 3.1 – Acquisition Strategy/Process | 16 | |
| | 4.0 | Sub-Area 3.2 – Project Planning | 19 | |
| | | Sub-Area 3.3 – Program and Project Management | 21 | |
| | | Sub-Area 3.4 – Contracting and Subcontracting | 26 | |
| | | Sub-Area 3.5 – Communication | 28 | |
| 5.0 | 4.0 | Technical Process Assessment Area | 30 | |
| | | Sub-Area 4.1 – Technology Assessment and Transition | 30 | |
| | | Sub-Area 4.2 – Requirements Development | 31 | |
| | | Sub-Area 4.3 – Functional Analysis & Allocation | 32 | |
| 6.0 | 5.0 | Sub-Area 4.4 – Design Synthesis | 33 | |
| | | Sub-Area 4.5 – System Integration, Test and Verification | 35 | |
| | | Sub-Area 4.6 – Transition to Deployment | 37 | |
| | | Sub-Area 4.7 – Process Improvement | 38 | |
| | 6.0 | 5.0 | Technical Product Assessment Area | 38 |
| | | Sub-Area 5.1 – System Description | 38 | |
| | | Sub-Area 5.2 – System Performance | 42 | |
| | | Sub-Area 5.3 – System Attributes | 43 | |
| | 6.0 | Environment Assessment Area | 44 | |
| | | Sub-Area 6.1 – Statutory and Regulatory Environment | 45 | |



“Focus” Differences Between Milestones A, B, C (slide 1)



Pre-MS A Focus

- Initial Capabilities Documentation (ICD) for capabilities/requirements planning
- Results of system concept studies
- Analysis of Alternatives
- Technology Development Strategy
- Technology Development Planning
- Technology Risk Reduction
- Systems engineering planning



“Focus” Differences Between Milestones A, B, C (slide 2)



Pre-MS B Focus

- Results of Technology Development and Maturation
- Capabilities Development Documentation (CDD) for system requirements definition
- Feasibility and stability of requirements
- Incorporation of MOSA, Net Centric capability, etc.
- Acquisition Strategy
- Test and Evaluation Strategy
- Application of systems engineering process in design, test, and verification
- Design producibility and transition to production planning
- Logistics metrics including supportability, reliability, maintainability



“Focus” Differences Between Milestones A, B, C (slide 3)



Pre-MS C Focus

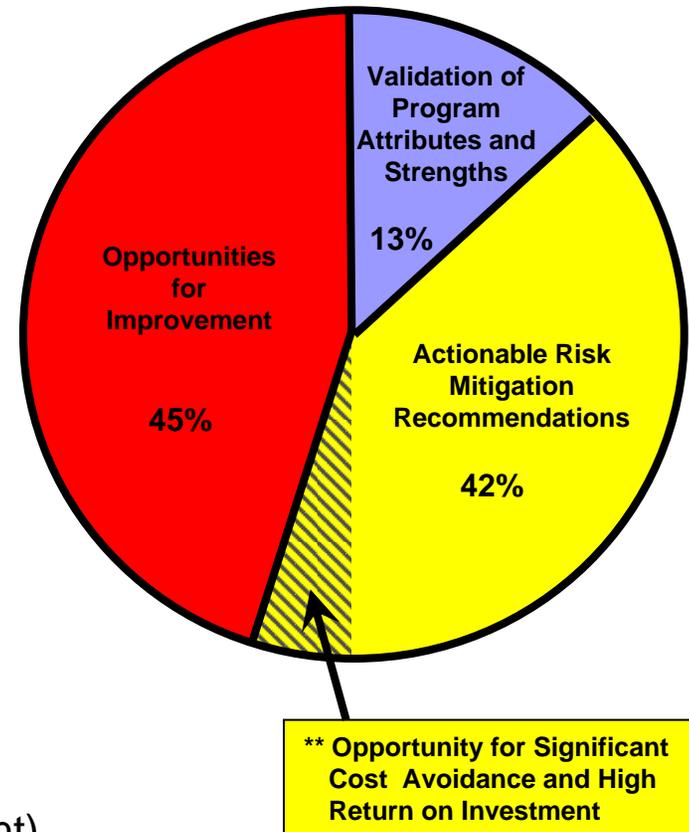
- Design Baseline status
- Status of system demonstration, test, and evaluation
- Execution of systems engineering process
- Production metrics and process controls
- Transition to production planning (materials, facilities, personnel, test)
- Operational Test verification
- Logistics metrics verification (including maintenance verification and training)



Emerging Results from Initial Program Reviews



- Implementation of over 240 “actionable” recommendations as a result of Defense Systems program reviews[†] is over 97%
 - 13% - Validation of Program Attributes and Strengths
 - 45% - Opportunities for Improvement
 - 42% - Actionable Risk Mitigation Recommendations (5% significant cost avoidance **)
- Most Common issues:
 - Schedules driven by external influences
 - Activities not event driven
 - Requirements management (change cont traceability, Interoperability Requirements)
 - Technical Process (SE, T&E, Risk Management)



[†] Based on analysis of first six program reviews



Sample Review Recommendations

(slide 1)



- Formalize a process to work integration issues across program lines
 - Identify key dependencies within FoS by mission area
 - Work FoS integration issues via MOAs, IPTs, and associate contractor agreements
 - Work FoS Develop an integrated FoS master plan to link FoS activities
- Expand complementary system identification and issue resolution process beyond current PEO Management Process
 - Incorporate an issue resolution process into the current SoS management process
 - Expand the membership to include key programs from architecture development work
- Modify the Acquisition Strategy to demonstrate key functionality by MS C
 - Assess integration on mission system equipped aircraft
 - Adopt quantifiable MS C entrance criteria
 - Update R&M thresholds to support planned total ownership cost reductions



Sample Program Recommendations

(slide 2)



Develop MS C entrance Criteria that demonstrates key mode performance, manufacturing readiness level, and reliability

| Entrance Criteria (examples) | Approach (examples) |
|--|---|
| <p><u>Reliability</u> The reliability estimate of the <program> should be on the reliability growth curve with 80% confidence that corresponds to its requirement at the MS C</p> <p><u>Maintainability</u> Demonstrate 80% of the diagnostics effectiveness (fault detection, fault isolation and false alarms) and prognostics requirements</p> <p><u>Manufacturing</u> Demonstrate an Engineering Manufacturing Readiness Level (EMRL) of 4</p> <p><u>Mission Systems</u> Demonstrate key <program component> functionality and SoS interoperability with complementary systems in the SIL and distributed interactive simulation</p> <p><u>Etc...</u></p> | <p><u>Reliability</u> Mix of component and system level testing to demonstrate performance and analysis of approved modifications</p> <p><u>Maintainability</u> Conduct a Maintenance Engineering Inspection in the SIL or test bed. Demonstrate functionality and insert a minimum of 30 faults on each sub-system</p> <p><u>Manufacturing</u> Materials are fully characterized, in production and readily available. Three-sigma quality for: – Manufacturing processes and procedures – Machines, tooling and inspection/test equipment No machine/tooling investments required</p> <p><u>Mission Systems</u> Evaluate information assurance, spectrum management, etc.</p> |



Providing Direct Support to Programs



- 12 program reviews have been conducted in FY04 since inception of the SE policy (Feb 04)
- 8 Non-Advocate Reviews (NARs) completed in FY04
- 17 programs are currently undergoing review (1st Quarter FY05)
- 23 program reviews (to date) are planned for CY05; this number is anticipated to at least double...



Points of Contact



Mr. David R. Castellano
Mr. Glynn James

Office of the Undersecretary of Defense
(Acquisition, Technology & Logistics)
Defense Systems, Systems Engineering
(Assessments and Support)

Email: ATL-AS@osd.mil

Web Site: <http://www.acq.osd.mil/ds/se/as/index.html>