

Appendix G — Other Products and Services Provided by DAU

The University's mission is to provide practitioner training and services to enable the Acquisition, Technology, and Logistics (AT&L) community to make smart business decisions and deliver timely and affordable capabilities to the warfighter. Accordingly, in addition to classroom and online training, DAU offers other valuable products and services. This Appendix provides some information on those products and services, as well as Web addresses for more details on each.

AT&L KNOWLEDGE SHARING SYSTEM

In March 2002, the Under Secretary of Defense (Acquisition, Technology and Logistics) (USD(AT&L)) authorized DAU to facilitate the transformation of the legacy Acquisition Deskbook to a new AT&L Knowledge Sharing System (AKSS) – a new generation Deskbook that will provide a more robust and capable tool for the DoD AT&L workforce.

AKSS came online in January 2003. It brings together the best resources and experts available from the Office of the Secretary of Defense, Services, and agencies. These workforce members will be linked by desktops, laptops, and digital assistants to share experiences, good ideas, success stories, and lessons learned.

Since its inception, AKSS has continually grown in content and functionality. The system takes advantage of the power of information sharing and networking and introduces new knowledge management systems with online collaboration tools. It brings together emerging online communities of practice and other “golden sources” of knowledge resident in various digital repositories.

These improvements in knowledge management and communications promise to significantly improve how we do business.

For more details, visit the “What’s New?” section of the AT&L Knowledge Sharing System at <http://deskbook.dau.mil>.

COMMUNITIES OF PRACTICE

Communities of Practice (CoPs) are established by and for people who have a common interest in a topic or domain and who share ideas, information, and lessons learned. They learn together; evolve the knowledge of the domain; and create and manage the tools, techniques, and the process of the domain. CoPs are a vital method of providing context information and process knowledge contained within organizations to gain or improve productivity, creativity, teaming, collaboration, practical uses of lessons learned, and corporate knowledge.

The Acquisition Community Connection (ACC): Where the AT&L Workforce Meets to Share Knowledge is an online forum that includes CoPs and Special Interest Areas such as Program Management; Systems Engineering; Logistics Management; Risk Management; Contract Management; Acquisition Research; Total Ownership Cost; and Environment, Safety and Occupational Health.

These communities help the program manager, the program management team, and their industry partners to interact and share resources and experiences to support job performance, avoid duplication of effort, and advance the physical and virtual connection of people and ideas. The ACC is available anywhere, anytime, and is populated with links to Internet materials, lessons learned, questions, best practices, and “yellow pages.” It also offers discussion capabilities, knowledge capture and retrieval, collaboration, solution development, new idea generation, and online mentoring to DoD AT&L workforce personnel.

Continually evolving, the ACC will soon include other CoPs and focus areas such as Earned Value Management, Software Acquisition Management, Industrial Property Management, Facilities Engineering, and International Management.

For current information and access to the valuable tools CoPs provide, visit the Acquisition Community Connection Web site at <http://www.pmcop.dau.mil>.

PERFORMANCE SUPPORT AND RAPID DEPLOYMENT TRAINING

Performance support includes consulting, coaching, mentoring, facilitation, and team collaboration support. DAU offers performance support in the functional areas of Program Management, Contract Management, Systems Engineering, Funds Management, Logistics Management, Earned Value, Manufacturing Management, Software Management, and Test and Evaluation. Dispute resolution, strategic planning, analysis, problem solving, targeted training, and information dissemination, through such media as magazines, books, guides, and training materials are also offered.

In response to the accelerated rate of change to acquisition policies, procedures, and best practices, DAU has established a Rapid Deployment Training (RDT) capability within Performance Support. By quickly focusing attention on a limited number of specific, high-value initiatives, DAU is able to develop and deliver targeted training to large numbers of the acquisition workforce soon after an initiative is implemented and in parallel with changes to core curricula courses. RDT will be provided via

all available media, including classroom training at the regional campuses, continuous learning modules, and on-site sessions.

With the RDT initiative, DAU has expanded that commitment to include rapid development and deployment of targeted training for the AT&L workforce as key initiatives are matured. Whether traditional performance support or rapid deployment training, DAU helps ensure that the AT&L workforce employs the most current policies, procedures, and practices to develop, produce, and support products and systems for the warfighter.

A notable example of RDT is DAU's participation in organizing and rapidly deploying training for the AT&L workforce in response to significant changes to the Defense acquisition system documents DoDI 5000.1 and DoDD 5000.2. Another recent and ongoing effort is training on the new CJCSI 3170.01C (Joint Capabilities Integration and Development System). Some of DAU's other performance support clients in the past year are listed in the table below:

For more information, visit the Performance Support/Rapid Deployment Training Web page at http://www.dau.mil/pss_main.asp.

Performance Support and Rapid Deployment Training	
Client	Functional Area/Project
Air Force Aeronautical Systems Center	Financial Management
Army Program Management Office for Future Combat Systems	Acquisition Overview for Executives
AT&L Corrosion Control Team	Facilitated Strategic Planning
Defense Contract Management Agency	Engineering Management Workshops and Earned Value Management
Defense Task Force for Regulation Transformation	Facilitated and Participated in the Rewrite of the DFARS
Department of Defense Inspector General	Risk Management Training
Director, Requirements and Acquisition Division, Joint Staff (J-8)	New CJCSI 3170.01C (Joint Capabilities Integration and Development System)
Federal Aviation Administration	Contract Management
General Accounting Office	Acquisition Overview
National Aeronautical and Space Administration	Acquisition Management
National Imagery and Mapping Agency	Contracting Officer's Representative
Navy Director, Acquisition Career Management Office	Performance Based Service Acquisition
Pentagon Renovation Team	Facilitated Strategic Planning
Space and Missile Defense Command	Advanced Concept Technology Demonstration Management
Special Operations Command	Technology Transition
Tank and Automotive Command	Program Management Overview



APPLIED RESEARCH

The fundamental purpose of DAU's research program is to improve the DoD acquisition process and its management. The scope of applied research topics encompasses policy, process, education, management, leadership, and functional area initiatives generated by the DoD AT&L community.

Research projects are conducted by the DAU faculty in partnership with acquisition practitioners, universities, nonprofit organizations, and private industry. Utility is determined by direct application of a viable product that supports DoD goals and priorities.

Selected participants from within the Services, DAU strategic partners, and DAU faculty develop new and innovative concepts for systems acquisition under the auspices of the DAU Research Fellows Program. This program enhances DAU's research capability and supports professional development for military and civilian personnel in the DoD AT&L workforce. Each year the Research Fellows conduct an in-depth research project directly applicable to DoD AT&L policies and procedures.

For more information about the research program at DAU, visit our Web site at http://www.dau.mil/research_main.asp; join us in the Acquisition Research Community of Practice (<http://pmcop.dau.mil/simplify/ev.php>, special interest area: Acquisition Research); or contact Dr. Beryl Harman, Research Program Director, at beryl.harman@dau.mil.



MANAGEMENT DELIBERATION CENTER

The Management Deliberation Center (MDC) is a state-of-the-art facility designed to support team collaboration and synergy and to efficiently get the best possible business product. The facility provides a variety of technologically advanced tools for team decision making, problem solving, and deliberation of complex program management issues.

The MDC contains 24 computer workstations; more are available for short sessions. The networked computers are unobtrusively incorporated into the modular workstations and are ready for immediate use when appropriate. A portable system is also available for on-site facilitation. Additional features of the MDC include multimedia capabilities, dual rear-screen video projection, audio and video recording capabilities, video teleconferencing, and 40 feet of roll-away writing boards.

Trained group deliberation facilitators help groups tackle complex issues and select appropriate facilitation tools. The MDC staff draws upon subject-matter expertise within each of the AT&L fields. This broad-area coverage uniquely equips the MDC staff to handle a variety of issues with speed and agility. The MDC is ideal for team document reviews, corporate/strategic planning sessions, and meetings requiring team decision making and consensus building.

More information on the MDC is available on the Web at <http://mdc.dau.mil/mdc.htm>.

CONTINUOUS LEARNING CENTER

The AT&L continuous learning policy is one of few in the government. It was originally signed by the Under Secretary of Defense (AT&L) in October 1998 and updated in September 2002. While the policy *recommends* that members of the DoD AT&L workforce acquire 40 Continuous Learning Points (CLPs) every fiscal year, it *requires* 80 CLPs every 2 years.

Established in June 2001, the DAU Continuous Learning Center (CLC) Web site provides a single portal for easy access to a multitude of continuous learning opportunities, performance support, and information. This helps the AT&L community fulfill the requirement of 80 CLPs every 2 years. It also provides the workforce access to current information and training 24 hours a day, 7 days a week. The DAU CLC site is available to industry and government personnel.

DAU, in close coordination with the Defense Procurement and Acquisition Policy (DPAP) staff, is always developing and adding new offerings to the CLC site.

For the latest information and a current list of CL offerings, visit <http://clc.dau.mil>.

STRATEGIC PARTNERSHIPS

DAU has established several strategic partnerships with other academic institutions, corporate universities, and professional organizations. While each partnership is unique in what it offers, the objective of all partnerships is to provide students with opportunities to maximize their academic accomplishments. In most cases, students may apply credit for DAU courses toward a graduate, undergraduate, or certificate program offered by a strategic partner. Similarly, credit for college classes can be applied toward DAWIA certification (see Appendix D of this Catalog) or DoD continuous learning requirements. DAU is working to ensure that opportunities are offered at both the undergraduate and graduate degree levels and in disciplines that are important to DAWIA certification for all career fields. For example, our partnerships with

The University of Phoenix and the Florida Institute of Technology emphasize business-related programs, such as Acquisition Management, Financial Management/Cost Estimating, Contract Management, or Human Resources Management. Our partnership with Georgetown University can lead to an Executive Master's Degree in Public Policy Management or certificates in various programs. Also, DAU has an agreement with George Mason University, which focuses on logistics programs.

A list of some of DAU's Strategic Partners and a general idea of the types of agreements we share with them appears below:

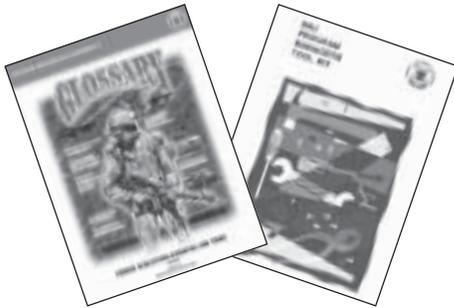
For an updated list of DAU's partners and links to their respective Web sites, visit the DAU Home Page at <http://www.dau.mil>.

DAU Strategic Partners				
	Master's	Bachelor's	Associate	Certificate
American Graduate University	✓			✓
Bethune-Cookman College		✓		
Central Michigan University		✓		
Eastern Michigan University	✓	✓		✓
Embry-Riddle Aeronautical University		✓	✓	
ESI Intl., Inc. and George Washington University				✓
Florida Institute of Technology	✓			✓
George Mason University	✓			✓
Georgetown University	✓			✓
Grambline State University		✓		
Howard University	✓			✓
Mary Washington College	✓			✓
Northern Virginia Community College			✓	✓
Stevens Institute of Technology	✓			✓
Strayer University	✓	✓	✓	
The Catholic University of America	✓			✓
The University of Alabama at Huntsville	✓	✓		✓
Touro University International	✓	✓		
Tuskegee University	✓	✓		
University of Alaska at Anchorage	✓	✓	✓	
University of California at Irvine	✓			✓
University of California, Los Angeles				✓
University of Phoenix		✓		
University of Virginia				✓
Wilberforce University		✓		

PUBLICATIONS

The DAU Press offers a wide range of publications to the AT&L community. DAU students and government employees can obtain a free single copy from the DAU Publications Distribution Center in Bldg. 231, Room 9, at the DAU Capital/Northeast Region. (Enter through the door facing the student parking lot.) A written request on government letterhead is preferred for these free government single copies. Please send requests to DAU, ATTN: PDC, 9820 Belvoir Road, Suite 3, Fort Belvoir, VA 22060-5565. Call (703) 805-2743 or fax requests to (703) 805-3726.

Anyone requesting multiple copies of these publications (including government employees and private contractors) must order them through the Government Printing Office (GPO) or arrange payment through the DAU Press using a government transfer of funds or check payable to the U.S. Treasury.



To obtain a free subscription to the *Program Manager* magazine and/or *Acquisition Review Quarterly* journal, go to <http://www.dau.mil/pubs/pubs-main.asp> and select "Subscribe" (a link listed under the periodicals). Complete the subscription and mail it as instructed. Requests made by e-mail and fax can no longer be accepted due to U.S. Postal Service regulations. If you are unable to access the form, call the DAU Press at (703) 805-3364 for assistance.

Orders and Prices — If you do not qualify for a free single copy from the DAU Press or if you need multiple copies, you have several options. You can buy copies directly from DAU at the address above using an inter-Agency MIPR or by writing a check payable to the U.S. Treasury, reimbursable to DAU. Other options follow:

GPO Orders — You may order some DAU and DSMC publications from the Government Printing Office (GPO). In the following publications list, items available through GPO include a GPO serial number. To order these publications send a check (in the appropriate amount) or provide a VISA or Master Card number and expiration date to: Superintendent of Documents, P.O. Box 371954, Pittsburgh, PA 15250-7954. You may order using a credit card by calling (202) 512-1800 weekdays from 8 a.m. to 4 p.m.

eastern time. Orders may also be faxed 24 hours a day to (202) 512-2250, or visit their Web site at <http://www.gpoaccess.gov/cgp/index.html>.

DTIC and NTIS Orders — The Defense Technical Information Center (DTIC) provides copies to the government, and the National Technical Information Service (NTIS) provides copies to private industry. Paper or microfiche versions can be requested from NTIS. Many out-of-print DSMC publications are available only from these organizations. Information on ordering documents from DTIC and NTIS follows:

DTIC Registration — Who is eligible? Any employee of a DoD organization, DoD contractor or potential DoD contractor; any employee of a U.S. Federal Government agency or U.S. Federal Government contractor; and any university or college funded by DoD or a U.S. Federal Government agency for research throughout the United States are eligible.

If you are not eligible, view citations to unclassified/unlimited technical reports included in DTIC's collection since late December 1974 through DTIC's **Public STINET** service. Place orders through the NTIS.

All eligible registrants may request a DTIC Registration Packet by contacting DTIC Registration as indicated below:

- **DoD or Military Service Organizations** — Register by telephone or e-mail. If access to classified information is needed, complete DD Form 1540 (*Registration for Scientific and Technical Information Services*) and obtain the necessary signatures.
- **Non-DoD U.S. Government Agencies** — Register by telephone or e-mail. If access to unclassified/limited or classified information is desired, complete DD Form 1540 (*Registration for Scientific and Technical Information Services*) and obtain the necessary signatures.
- **DoD or U.S. Government Contractors** — Contact DTIC's Registration Branch to request the complete registration kit. Contractors must complete DD Form 1540 (*Registration for Scientific and Technical Information Services*) and obtain the necessary signatures. For export-controlled information, the contractor must complete Form 2345 (*Militarily Critical Technical Data Agreement*) in addition to Form 1540.
- **DoD Potential Contractors** — Register with only one agency or program to acquire DTIC services.

The mailing address for DTIC Registration follows: ATTN: DTIC-BC (Registration), Defense Technical Information Center, 8725 John J. Kingman Road, Fort Belvoir, VA 22060-6218. Call (703) 767-8273/DSN 427-8273 or the toll free number, 1-800-CAL-DTIC (225-3842) (menu selection 2 for Registration Product Information). DTIC Registration can also be contacted by fax at (703) 767-9459/DSN 427-9459 or by e-mail at reghelp@dtic.mil.

NTIS Registration — If you are NOT eligible to register with DTIC, you can view citations to many

unclassified/unlimited technical reports included in DTIC's Public STINET service. In addition, DTIC's extensive full-text collection is currently available for downloading. For hard copies or an alternative format, order unclassified/unlimited documents from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, VA 22161. You can also call 1-800-553-NTIS (6847) or contact NTIS by e-mail at <http://www.ntis.gov>.



Publications – The following list includes the code “HP” if the document is available on the DAU Home Page at <http://www.dau.mil/pubs/pubs-main.asp>.

Periodicals

Acquisition Review Quarterly journal, order free through the DAU Press, (703) 805-3364, HP

DAU Catalogs, order free through the DAU Registrar, 1-888-284-4906, (703) 805-3364, DSN 655-3364, HP

Program Manager magazine, order free through the DAU Press, (703) 805-3364, HP

Current Guidebooks

If there is a GPO code mentioned below, call GPO for current pricing.

(Acquisition Guide for) *Interactive Electronic Technical Manual* (2000), GPO 008-020-01482-6, HP

Acquisition Strategy Guide (1999), GPO 008-020-01478-9

Commercial Item Acquisition: Considerations and Lessons Learned (OSD, 2000), GPO 008-020-01485-1

Comparison of the Defense Acquisition Systems of France, Great Britain, Germany and the United States (1999), HP

Comparison of the Defense Acquisition Systems of Australia, Japan, South Korea, Singapore and the United States (2000), HP

The Falcon and the Mirage: Managing for Combat Effectiveness (2001), HP

The Fourth Estate: The Impact of Mass Communications on Defense Systems Acquisition Decision Making (2002), HP

Glossary of Defense Acquisition Acronyms and Terms (2001), HP

Incentive Strategies for Defense Acquisitions (OSD, 2001), HP

Indirect Cost Management Guide: Navigating the Sea of Overhead (2001), HP

Introduction to Defense Acquisition Management (2001), HP

Knowledge Management and Information Technology (2002), HP

(Guidebook for) *Performance-Based Service Acquisition (PBSA) in the Department of Defense* (OSD, 2001), GPO 008-020-01501-6, HP

Product Support for the 21st Century (2001), HP

(DAU) *Program Managers Tool Kit* (2003), GPO 008-020-01523-7, HP

Risk Management Guide (2002), GPO 008-020-01513-0, HP

Scheduling Guide for Program Managers (2001), GPO 008-020-01503-2, HP

Systems Engineering Fundamentals (2001), HP

Test and Evaluation Management Guide (2001), GPO 008-020-01445-1, HP

Other Current Publications

Defense Acquisition Management Framework, DSMC Chart #3000R4-2001 (obsolete – being updated)

Defense Acquisition University Annual Report FY 2002, HP

Defense Acquisition University Strategic Plan FY 2004–2009, HP

Defense Acquisition University 2004 Catalog (on HP Oct 2003) (for printed copies call the DAU Registrar at 1-888-284-4906)

Military Research Fellows Report – From Chaos to Clarity: A Framework for Transforming DoD Business Strategy to Meet the Challenges of the New Millennium (2001), GPO 008-020-01500-8, ISBN 0-16-066434-9, HP

Military Research Fellows Report – Transatlantic Armaments Cooperation (2000), HP

Military Research Fellows Report – Program Management 2000: Know the Way – How Knowledge Management Can Improve DoD Acquisition (1999), GPO 008-020-01479-6, HP

